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Industry accolades for aviation companies with operations at Hayward Executive Airport

HAYWARD, Calif., June 1, 2018—Two aviation companies with offices at Hayward Executive Airport have received top honors in a national survey of pilots.

Aviation International News (AIN), an aviation publication, annually invites pilots that fly private aircraft to vote for their favorite fuel suppliers at airports across the United States. Fuel suppliers are known in the light airplane industry as Fixed Base Operations, or FBOs. They are essentially the “gas stations” at airports.

In the 2018 *AIN FBO Survey* published in early April, pilots gave APP Jet Center, which has operations at Hayward Executive Airport, the highest single category score for “line service” at their location at Manassas Regional Airport in the Washington, DC area. Line service is another term for aircraft servicing, and high scores require a prompt response to fuel requests, friendly service, and the safest operating standards.

APP Jet Center provides fuel service and aircraft hangar storage at its location in Hayward, and the company recently completed construction on a new \$5.5 million terminal and hangar facility.

Meridian, also with operations at Hayward Executive, received the highest average score of any FBO in the Northeast and ranked in the top 10 percent of all FBOs in the AIN survey.

Meridian earned the highest single category score in this year’s survey for the work of their customer service representatives at their location at Teterboro Airport in the New York City area.

Customer service representatives work at the reception desk and act as concierges, providing arrangements for rental cars, hotel accommodations, and aircraft servicing. High scoring FBOs provide prompt, friendly service, and they anticipate the needs of their customers.

Meridian provides fuel service, aircraft hangar storage, charter, and aircraft management at Hayward. They recently completed work on a new \$10 million terminal and hangar facility.

According to the National Air Transportation Association (NATA), a trade group representing FBOs, there are approximately 3,400 FBOs in the United States.