



NOTICE OF PROPOSED RECYCLED WATER RATE CHANGES
May 5, 2023

TO: Recycled Water Parcel Owners and Ratepayers in the City of Hayward Service Area
(Please forward this notice to the ratepayer)

The City of Hayward is proposing increases in recycled water rates, effective October 1, 2023 and October 1, 2024. A public hearing will be held by the Hayward City Council regarding the proposed rates on **Tuesday, June 20, 2023, at 7:00 p.m.**, at the Hayward City Hall, 777 B Street and virtually via Zoom. Complete meeting details, including dial-in telephone number and link, as well as instructions regarding participating in the meeting, will be provided on the agenda. Rates and charges, which may be adopted at the public hearing, will not exceed the proposed rates presented in this notice.

Este aviso contiene información importante sobre el costo de servicio de agua y del sistema de alcantarilla de la Ciudad de Hayward. Para obtener esta información en español, por favor llame a la Ciudad de Hayward al (510) 583-4700.

WHY RECYCLED WATER RATE INCREASES SHOULD BE CONSIDERED

The City of Hayward relies on recycled water rate revenue to fund the costs of providing recycled water service. Therefore, recycled water rates must be set at sufficient levels to recover the cost of treatment, operating and maintaining the water storage and distribution system, and capital repair and replacement. Recycled water rates are comprised of two parts: recycled water usage rates and recycled water service fees. For Fiscal Years 2024 and 2025, the change in revenue requirements has resulted in the need for rate adjustments.

PROPOSED RECYCLED WATER USAGE RATES

Recycled water usage revenues pay for the costs of delivering recycled water and are based on the quantity of recycled water used as measured by your water meter. Hayward’s recycled water usage rate is comprised of a uniform rate schedule for all recycled water customers. Hayward is proposing a recycled water usage rate increase of 31% for FY 2024 and 10% for FY 2025. The proposed rate would result in a minimum 23% reduction and a maximum 40% compared to irrigation potable water usage rate.

	Current	Rate/ccf Oct 1, 2023	Rate/ccf Oct 1, 2024
Uniform Tier	\$5.16	\$6.76	\$7.44

Note: One ccf of water equals 748 gallons. The City’s proposed irrigation potable water rate is \$8.80 (1 – 170 ccf) and \$11.20 (over 170 ccf).

PROPOSED RECYCLED WATER SERVICE FEES

Recycled water service fees, which are based on meter size, pay for fixed costs of providing service, such as billing, customer service, debt service obligations, meter service, and repairs, and do not vary with the quantity of water purchased. The proposed recycled water service fees are the same as the bimonthly service charges for potable water.

PROPOSED BIMONTHLY RECYCLED WATER SERVICE FEES			
Meter Size	Current	Proposed Oct 1, 2023	Proposed Oct 1, 2024
5/8 inch	\$32.00	\$35.45	\$39.00
3/4 inch	\$43.51	\$49.46	\$54.41
1 inch	\$65.91	\$77.50	\$85.25
1 1/2 inch	\$144.31	\$147.58	\$162.34
2 inch	\$254.00	\$231.68	\$254.85
3 inch	\$641.00	\$497.97	\$547.77
4 inch	\$1,269.80	\$890.41	\$979.46
6 inch	\$2,240.00	\$1,829.46	\$2,012.41
8 inch	\$3,101.00	\$3,931.80	\$4,324.98
10 inch	\$3,734.80	\$5,894.00	\$6,483.40

SUBMITTING WRITTEN PROTESTS

The proposed rate changes will not take effect if written protests are received from a majority of affected property owners and tenants responsible for paying utility bills. If you wish to protest the proposed service rate increases, the City must receive your written protest by mail or hand delivery before the close of the **public hearing on June 20, 2023**. Mail or deliver written protests to: City of Hayward, 777 B Street, Hayward, CA 94541, Attention: City Clerk. For your protest to be counted, it must indicate your name, and either the address(es) or recycled water account number(s) of your property or properties.

Assistance will be provided to those requiring accommodations for disabilities in compliance with the Americans with Disabilities Act of 1990. Accommodations must be requested at least 48 hours in advance by calling (510) 583-4400 or TDD (510) 247-3340.