

# Timeline for Tenant Petitions Under the Hayward Residential Rent Stabilization and Tenant Protection Ordinance (RRSO)

Rent increase limits only apply to Covered Units.

Tenants may file a petition for the following reasons within 30 days of receiving notice of any of the following:

1. An annual increase above 5%;
2. A banking increase applied;
3. An increase in utility costs of more than 1% of the tenant's current rent; and/or
4. Request review of rent increase because Landlord failed to properly notify tenant of rent, banking or utility increases;
5. To seek help regarding decreases in housing services;
6. To contest a capital improvement cost as not approved by the City or calculated incorrectly;
7. To review a rent increase because the property has health, safety, fire, or repairs that the landlord will not fix.

