



**FOR IMMEDIATE RELEASE**  
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## **Property Tax Penalty Waivers for Eligible Taxpayers**

### **Part of the COVID-19 Financial Relief Effort**

The Alameda County Treasurer-Tax Collector (TTC) plans to work with taxpayers on an individual basis to address hardships caused by the corona virus and the shelter-in-place order.

Beginning after the property tax delinquent date, which remains as April 10th, the TTC office will make available a penalty cancellation request form specifically related to COVID-19. The taxpayers will need to submit the appeal form and to sign a statement, under penalties of perjury, to represent that they were unable to pay on time for reasons related to the impacts of the corona virus from “reasonable cause and circumstances beyond the taxpayer’s control” under current state law. Valid reasons to seek penalty cancellation, which may change if state law changes, may include illness, recent effects from under- or unemployment, and business losses (including loss of rental income). Eligible taxpayers will include homeowners, small businesses, and small landlords. Documentation will be required, specific to COVID-19. A special team in the TTC office will be set up to process these requests, and we will attempt to respond to all requests within 60 days.

The TTC continues to ask all those who are not impacted by COVID-19 to pay by April 10<sup>th</sup>. The office remains open and operating, receiving mail and answering the phones, but not accepting in-person payments. Payments can be made in many ways, including via on-line and by phone, including credit cards. Online payments can be made at <https://acgov.org/propertytax/online.htm>. The phone number is 510-272-6800. The e-mail address is [ttaxpublicmail@acgov.org](mailto:ttaxpublicmail@acgov.org).

Sign up to receive the Treasurer-Tax Collector’s COVID-19 updates and press releases at <https://treasurer.acgov.org/TreasurerBlog>.

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