



WATER AND WASTEWATER SERVICE RATES
(Effective October 1, 2020)

WATER SERVICES

WATER RATES

Single Family Residential

Cost Per CCF of Metered Water Consumption

Inside City of Hayward

1 – 8 ccf (hundred cubic feet).....	\$5.80
9 – 25 ccf.....	\$7.14
Over 25 ccf	\$8.41

Outside City of Hayward

1 – 8 ccf	\$6.67
9 – 25 ccf.....	\$8.21
Over 25 ccf	\$9.67

2 – 4 Dwelling Units

Cost Per CCF of Metered Water Consumption
Per Dwelling Unit, Based on Average Usage Per Dwelling Unit

Inside City of Hayward

1 – 8 ccf (hundred cubic feet).....	\$6.43
9 – 25 ccf.....	\$7.15
Over 25 ccf	\$8.52

Outside City of Hayward

1 – 8 ccf	\$7.39
9 – 25 ccf.....	\$8.22
Over 25 ccf	\$9.80

Multi-Family (five or more dwelling units per account, including mobile home parks)

Cost Per CCF of Metered Water Consumption
Per Dwelling Unit, Based on Average Usage Per Dwelling Unit

Inside City of Hayward

1 – 8 ccf (hundred cubic feet)	\$6.97
9 – 20 ccf.....	\$7.23
Over 20 ccf	\$7.94

Outside City of Hayward

1 – 8 ccf	\$8.02
9 – 20 ccf.....	\$8.31
Over 20 ccf	\$9.13

Non-Residential

Cost Per CCF of Metered Water Consumption

Inside City of Hayward

1 to 200 ccf	\$6.95
Over 200 ccf	\$8.29

Outside City of Hayward

1 to 200 ccf	\$7.99
Over 200 ccf	\$9.53

Note: hundred cubic feet = approximately /48 gallons of water

SERVICE CHARGES (Two-Month Billing Period)

Note: These rates went into effect Oct. 1, 2019. The rates were scheduled to experience an increase on Oct. 1, 2020. However, due to COVID-19, Council approved postponing the rate increase until Jan 1, 2021. This document will be updated with the new rates at that time.

Meter Size	Charge Inside City	Charge Outside City
5/8", Low Income	\$9.80	\$11.27
5/8"	\$28.00	\$32.20
3/4"	\$38.07	\$43.78
1"	\$57.67	\$66.32
1 1/2"	\$126.27	\$145.21
2"	\$222.25	\$255.59
3"	\$560.88	\$645.01
4"	\$1,111.08	\$1,277.74
6"	\$1,960.00	\$2,254.00
8"	\$2,713.38	\$3,120.39
10"	\$3,267.95	\$3,758.14

FIRE SERVICE CHARGES (Two Month Billing Period)

Meter Size	Charge Inside City	Charge Outside City
2" and smaller	\$25.00	\$28.75
4"	\$29.00	\$33.35
6"	\$42.00	\$48.30
8"	\$42.00	\$48.30
10"	\$50.00	\$57.50

CONSTRUCTION METERS FOR TEMPORARY USE

Meter Size	Deposit	Service (per month)	Monthly Use	
			Minimum Use	Minimum Charge
3/4"	\$300	\$6	1,000 cu. ft.	\$69.50
3"	\$1,600	\$62	2,800 cu. ft.	\$194.60
4"	\$2,600	\$97	4,000 cu. ft.	\$278.00
6"	\$4,200	\$194	6,000 cu. ft.	\$417.00
Additional fee for failure to report meter readings				\$60.00

WASTEWATER SERVICES

SEWER SERVICE CHARGES

Residential Rates (per month)

Standard Residential Living Unit	\$35.81 (payable bimonthly at \$71.62)
Economy Rate (for bimonthly water consumption of 5 ccf to 8 ccf)	\$16.78 (payable bimonthly at \$33.56)
Lifeline Rate (for bimonthly water consumption of 4 ccf or less)	\$8.39 (payable bimonthly at \$16.78)
Multiple Residential Living Unit	\$31.87 (payable bimonthly at \$63.74)
Mobile Home Unit	\$25.06 (payable bimonthly at \$50.12)

Commercial and Industrial Rates

The following are rates per hundred cubic feet of water used for the corresponding User Classification Code (UCC) categories of usage:

	Rate per 100 cubic feet of water used with separate irrigation meter	Rate per 100 cubic feet of water used without separate irrigation meter
Meat Products	\$12.53	\$11.27
Slaughterhouse	\$14.39	\$12.95
Dairy Product Processor	\$10.33	\$9.30
Canning and Packing	\$7.34	\$6.61
Grain Mill	\$9.68	\$8.71
Bakery	\$11.20	\$10.08
Fats and Oils	\$6.96	\$6.26
Beverage Bottling	\$6.63	\$5.97
Food Manufacturing	\$24.74	\$22.27
Pulp and Paper Manufacturing	\$8.49	\$7.64
Inorganic Chemicals	\$11.80	\$10.62
Paint Manufacturing	\$18.42	\$16.58
Leather Tanning	\$24.27	\$21.85
Fabricated Metal	\$3.49	\$3.14
Eating Place (w/o grease interceptor)	\$11.20	\$10.08
Eating Place (w/ grease interceptor)	\$8.64	\$7.78
Commercial Laundry	\$6.55	\$5.90
Industrial Laundry	\$10.19	\$9.17
Other Users, including motels, hotels, offices	\$6.47	\$5.83

OTHER FEES AND CHARGES

WATER SERVICE DEPOSITS

Deposits are based on expected two-month consumption. Contact Revenue Office for information.

MISCELLANEOUS FEES

Account Establishment	\$70
After-Hours Meter Activation	\$72
Meter Test (up to 1" meter)	\$223
Meter Test (1 ½" – 2" meter)	\$295
Meter Test (3" meter or larger)	\$367

PAYMENT DELINQUENCY CHARGES

Meter Lock	\$92
Meter Removal.....	\$90
Resume Water Service	\$25
Returned Check.....	\$25
Noticing Fee	\$6
Collection Agency Charge	30%
Late Charge	Contact Collection Officer

Note: If additional repairs/measures are required, additional charges may be assessed.

FOR MORE INFORMATION

Water and Sewer Service	583-4600
Water and Sewer Billing Questions	583-4600
Collection Officer.....	583-4624
Water Installation and Facilities Fees/Sewer Connection Fees.....	583-4722
Wastewater Discharge Permits/Industrial Sewer Charges	881-7900