



CITY OF  
**HAYWARD**  
HEART OF THE BAY

**WATER AND WASTEWATER SERVICE RATES**  
(Effective October 1, 2017)

**WATER SERVICES**

**WATER RATES**

Single Family Residential

**Cost Per CCF of Metered Water Consumption**

**Inside City of Hayward**

1 – 8 ccf (hundred cubic feet).....	\$5.80
9 – 25 ccf.....	\$7.14
Over 25 cc.....	\$8.41

**Outside City of Hayward**

1 – 8 ccf .....	\$6.67
9 – 25 ccf.....	\$8.21
Over 25 ccf.....	\$9.67

2 – 4 Dwelling Units

**Cost Per CCF of Metered Water Consumption  
Per Dwelling Unit, Based on Average Usage Per Dwelling Unit**

**Inside City of Hayward**

1 – 8 ccf (hundred cubic feet).....	\$6.43
9 – 25 ccf.....	\$7.15
Over 25 ccf.....	\$8.52

**Outside City of Hayward**

1 – 8 ccf .....	\$7.39
9 – 25 ccf.....	\$8.22
Over 25 ccf.....	\$9.80

Multi-Family (five or more dwelling units per account, including mobile home parks)

**Cost Per CCF of Metered Water Consumption  
Per Dwelling Unit, Based on Average Usage Per Dwelling Unit**

**Inside City of Hayward**

1 – 8 ccf (hundred cubic feet).....	\$6.97
9 – 20 ccf.....	\$7.23
Over 20 ccf.....	\$7.94

**Outside City of Hayward**

1 – 8 ccf .....	\$8.02
9 – 20 ccf.....	\$8.31
Over 20 ccf.....	\$9.13

Non-Residential

Cost Per CCF of Metered Water Consumption

Inside City of Hayward

1 to 200 ccf.....	\$6.95
Over 200 ccf.....	\$8.29

Outside City of Hayward

1 to 200 ccf.....	\$7.99
Over 200 ccf.....	\$9.53

Note: hundred cubic feet = approximately 748 gallons of water

## SERVICE CHARGES (Two-Month Billing Period)

Meter Size	Charge Inside City	Charge Outside City
5/8", Low Income	\$7.00	\$8.05
5/8"	\$20.00	\$23.00
3/4"	\$27.19	\$31.27
1"	\$41.19	\$47.37
1 1/2"	\$90.19	\$103.72
2"	\$158.75	\$182.56
3"	\$400.63	\$460.72
4"	\$793.63	\$912.67
6"	\$1,400.00	\$1,610.00
8"	\$1,938.13	\$2,228.85
10"	\$2,334.25	\$2,684.39

## FIRE SERVICE CHARGES (Two Month Billing Period)

Meter Size	Charge Inside City	Charge Outside City
2" and smaller	\$25.00	\$28.75
4"	\$29.00	\$33.35
6"	\$42.00	\$48.30
8"	\$42.00	\$48.30
10"	\$50.00	\$57.50

## CONSTRUCTION METERS FOR TEMPORARY USE

Meter Size	Deposit	Service (per month)	Monthly Use	
			Minimum Use	Minimum Charge
3/4"	\$300	\$6	1,000 cu. ft.	\$69.50
3"	\$1,600	\$62	2,800 cu. ft.	\$194.60
4"	\$2,600	\$97	4,000 cu. ft.	\$278.00
6"	\$4,200	\$194	6,000 cu. ft.	\$417.00
Additional fee for failure to report meter readings				\$60.00

# WASTEWATER SERVICES

## SEWER SERVICE CHARGES

### Residential Rates (per month)

Standard Residential Living Unit	\$31.29 (payable bimonthly at \$62.58)
Economy Rate (for bimonthly water consumption of 5 ccf to 8 ccf)	\$17.88 (payable bimonthly at \$35.76)
Lifeline Rate (for bimonthly water consumption of 4 ccf or less)	\$8.94 (payable bimonthly at \$17.88)
Multiple Residential Living Unit	\$27.85 (payable bimonthly at \$55.70)
Mobile Home Unit	\$21.90 (payable bimonthly at \$43.80)

### Commercial and Industrial Rates

The following are rates per hundred cubic feet of water used for the corresponding User Classification Code (UCC) categories of usage:

	Rate per 100 cubic feet of water used with separate irrigation meter	Rate per 100 cubic feet of water used without separate irrigation meter
Meat Products	\$11.08	\$9.98
Slaughterhouse	\$12.21	\$10.99
Dairy Product Processor	\$9.07	\$8.16
Canning and Packing	\$6.36	\$5.73
Grain Mill	\$8.24	\$7.41
Bakery	\$9.75	\$8.77
Fats and Oils	\$5.99	\$5.39
Beverage Bottling	\$5.81	\$5.23
Food Manufacturing	\$21.83	\$19.65
Pulp and Paper Manufacturing	\$7.22	\$6.50
Inorganic Chemicals	\$9.82	\$8.83
Paint Manufacturing	\$15.94	\$14.45
Leather Tanning	\$21.16	\$19.05
Fabricated Metal	\$2.97	\$2.68
Eating Place (w/o grease interceptor)	\$9.75	\$8.77
Eating Place (w/ grease interceptor)	\$7.51	\$6.76
Commercial Laundry	\$5.67	\$5.11
Industrial Laundry	\$8.77	\$7.89
Other Users, including motels, hotels, offices	\$5.26	\$4.73

Note: All non-critical commercial and industrial users will be included in the above classification that most closely represents the wastewater discharge strength and characteristics in comparison with the domestic wastewater definition in the Regulations, as determined by the Director of Utilities & Environmental Services. The UCC designation of a particular industry may not necessarily correspond to the Standard Industrial Classification (SIC) assigned for other purposes.

## Unclassified and Critical User Rates

Critical users and those whose discharge does not correspond to any UCC because of variations in wastewater constituents or treatment costs shall pay an amount calculated in accordance with the following formula, where:

$$C = V/M (160 C_V + C_B \times BOD + C_S \times SS)$$

C = Sewer service charge during period for which billing is calculated

V = Volume of water consumed in hundred cubic feet (CCF) during period for which the billing is calculated (total of public water service, metered flow, and all private sources, except those meters or services specifically identified for irrigation only)

BOD = Average Biochemical Oxygen Demand, in milligrams per liter, from user during period for which the billing is calculated

SS = Average Suspended Solids, in milligrams per liter, from user during period for which the billing is calculated

$C_V =$  Treatment cost per CCF of water \$2.61182

$C_B =$  Treatment cost per pound of BOD \$0.66570

$C_S =$  Treatment cost per pound of SS \$0.79277

M = 160 for users with separate irrigation meter and 178 for users without separate irrigation meter

*The minimum fee for each user shall be that established for one (1) service unit per month*

## OTHER FEES AND CHARGES

### WATER SERVICE DEPOSITS

Deposits are based on expected two-month consumption. Contact Revenue Office for information.

### MISCELLANEOUS FEES

Account Establishment .....	\$51
After-Hours Meter Activation.....	\$70
Meter Test (up to 1" meter).....	\$106
Meter Test (1 ½" – 2" meter).....	\$290
Meter Test (3" meter or larger) .....	\$367

### PAYMENT DELINQUENCY CHARGES

Meter Lock.....	\$80
Meter Removal .....	\$80
Resume Water Service.....	\$25
Returned Check.....	\$25
Noticing Fee .....	\$5
Collection Agency Charge .....	30%
Late Charge.....	Contact Collection Officer

Note: If additional repairs/measures are required, additional charges may be assessed.

### FOR MORE INFORMATION

Water and Sewer Service.....	583-4600
Water and Sewer Billing Questions .....	583-4600
Collection Officer .....	583-4620
Water Installation and Facilities Fees/Sewer Connection Fees .....	583-4727
Wastewater Discharge Permits/Industrial Sewer Charges .....	881-7900