

## Hayward Paratransit Program

Hayward Paratransit is a transportation service for seniors or people with disabilities. It is designed to supplement and complement the services provided by East Bay Paratransit, the ADA mandated transportation carrier in Alameda County. Services are provided for residents of Hayward, Castro Valley, San Lorenzo and unincorporated areas of San Leandro courtesy of a local transportation tax, known as Measure B.

The chart below provides a handy way to view paratransit service options available in Hayward. A radius map with approximate travel distances from Hayward City Hall is provided as a guide to help to estimate travel (you must determine mileage for your ride based on trip pick up and destination locations).

### East Bay Paratransit (EBP)



- Primary paratransit service for Alameda County; shared ride, door-to-door, accessible
- Service available from Pinole to Milpitas to San Francisco
- Clients who have a disability or health condition preventing them from using buses or BART are eligible
- You must apply directly to East Bay Paratransit for the service
- Call 510-287-5000 for more information

### MV Transportation



- Pre-scheduled, shared ride, door-to-door service in accessible vehicles
- Available to residents of Hayward, Castro Valley, San Lorenzo and unincorporated San Leandro
- Operating hours are Monday - Saturday 8:00am to 5:00pm
- Trips are paid with one voucher + \$4.00 for up to 12 miles and \$6.00 + voucher up to 20 miles
- Call 510-895-9911 x4 to schedule rides

### Central County Taxi Service



- Same day, 24 hours a day 7 days a week curb-to-curb service in accessible vehicles
- Taxi is a premium service for unplanned trips or trips outside of normal operating hours
- Vouchers cover one way trips for up to \$14 of metered fare (see guide for details)
- Service is not guaranteed outside of the Hayward service area, and longer trips could require additional cash and vouchers
- Call 1-866-377-1535 to schedule rides

Paratransit Program - Community Services Division

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