

Alameda County - Winter Emergency Shelter Resources Winter 2023-2024

For Information on accessing shelters, transitional housing, and other emergency housing in Alameda County, please call 211 (Eden Information and Referral)

| Program Name | Location | Dates Open | Capacity | Availability Notification | Referral Process | Eligibility | Requirements | Contact |
|--|---|---|---|---|--|--|--|--|
| Seasonal Winter Relief Services: Provides hotel or motel vouchers | | | | | | | | |
| East Oakland Community Project Crossroads Shelter | 7515 International Blvd., Oakland, CA | December 23, 2023 through April 2024 | 10 Mats expansion during winter | Call 510-532-3211 (24hr telephone line) | For information on how to get a referral, call 510-532-3211. Mats (along with linens and pillows) are also available on a walk-up basis. Cannot signup prior to 4pm. Overnight shelter 5pm – 7:30am. | Adults only 18+ Adult men and women. No pets. | No history of arson, no registered sex offenders. Able to conduct activities of daily living, and able to communicate verbally or in writing. Must comply with COVID testing; if tested positive for COVID, entry into the winter shelter is not allowed. First-come-first served for 10 mats. Need to have identification. Check-in before 5 pm. Dinner served at 5 pm; Breakfast is 7am. Individuals are required to return pillows and linens by 6am. Departure is after breakfast. Upon departure, individuals are required to take personal possessions with them – there is no storage for personal belongings. Disclaimer: if an individual is actively listed on the “red file” they are not allowed to enter the winter shelter. Staff will verify which individuals are red filed. Red file indicates violent behaviors or threats of violence, destruction of property, or other non-allowable acts. | Please call 510-532-3211 for more information |
| St. Mary’s Center | Hotel/Motel Vouchers Rapid Rehousing Support | November 1, 2023 – May 31, 2024 | 20 clients | Call 510- 923-9600 or leave a general message | For information on how to get a referral, call 510-923-9600 In-person intake first come, first serve from Monday – Friday, 10am-2pm | Seniors 55+ | Case management and housing navigation will be provided to those who are eligible. Hotel vouchers will be provided to vulnerable homeless seniors. Worker of the Day Monday through Fridays, 10am – 2pm. Coordinated Entry on drop-in basis. Housing Clinics on Mondays and Wednesdays (excluding holidays) 10:30am – 12pm. | Please call 510-923-9600 for more information |
| Building Futures | San Leandro: Mobile Street Outreach | November 1, 2023, to May 31, 2024 | 5 slots in San Leandro 7 slots Alameda | Call 510-613-5268 or 510-686-2332 | Mobile Street Outreach | Adults over 65 and/or with chronic health conditions | Winter Warming services provided to individuals experiencing homelessness with priority given to such individuals over 65 or with chronic health conditions, with emergency shelter in hotel accommodations during the months in which inclement weather is anticipated. Building Futures Winter Lunch Program: •Monday: 1840 Fairway Dr, San Leandro; 12-2:15pm *New location •Wednesday 200 Marina Blvd San Leandro; 12-2:15pm •Friday 1105 Bancroft Ave San Leandro; 12-2:15pm Memorial Park | Please call Cecilia at 510-613-5268 or 510-686-2332 for more information |

| Program Name | Location | Dates Open | Capacity | Availability Notification | Referral Process | Eligibility | Requirements | Contact |
|--|---|--|--------------------------|---|---|---|---|--|
| | | | | | | | Lunch, Outreach Teams for housing related needs and supplies | |
| San Leandro Warming Shelter | First United Methodist Church, 1600 Bancroft Ave. CA 94577 | November 15, 2023 – April 30, 2024 This is a weather dependent shelter | 25 cots | See location (Walk-in; First-come, first-served) | Open 12pm-8pm every Tuesdays or when the weather is 40 degrees or 50% chance of rain. Will remain open on Tuesdays if the above weather criteria are met. | Unhoused (No pets. No alcohol. No drugs. No weapons allowed) | Drop-in center every Tuesday from 12pm-8pm. Co-ed, men, and women over the age of 18. Dinner is served, and overnight stay, breakfast is served. No showers or laundry available. First-come, first-served basis for guests. Zero tolerance for weapons, drugs, alcohol, fighting, or hate speech of any kind. | 510-832-1382 ext. 123 – The recording is updated every Fridays at noon. SLwarmingcenter@hceb.org |
| CityServe of the Tri-Valley Winter Shelter Relief Program | 3311 Pacific Ave, Livermore, CA Not a Winter Shelter, but will provide hotel nights with care coordination | November 1, 2023 – May 31, 2024 This is weather enacted | N/A | Connect@cityservecaes.org (925)222-CARE (2273) | Come into the office for a Care Session to ensure care plan through care coordination. Office hours are Mondays – Fridays 9am-4pm; closed 12pm-1pm. | Must be HUD Homeless individuals that are medically fragile; older adults 60+; or families with children that are under the age of 18. Must be homeless in the Tri-Valley – Livermore, Dublin, and Pleasanton areas. Participants will need to be screened and enrolled in Care Coordination prior to receiving hotel night stays. The number of hotel night(s) provided is weather enacted – consecutive rain days or where inclement weather – when the temperature drops below 40 degrees. | | For more information contact: Connect@cityservecaes.org (925)222-CARE (2273) |
| Village of Love Day Center-Overnight Program | 431 Stardust Place, Alameda, CA | Not a Winter Shelter - open 7 days a week | 10 cots | 510-995-8936 | Come to the Center between 9:00AM and 6:00PM and register for a place to sleep. | Adult men and women preferred. Child(ren) may be accommodated in a separate room if available. Need to be unhoused in the City of Alameda | Operation hours are 23/7. Closed from 8:00am to 9:00am. Beds are available on a walk-in first-come first-served basis; for night shelter, arrive by 7pm to register for a cot. Breakfast, lunch, and dinner are provided. Intake occurs during the Day Center hours – 9am – 7pm at the same location. | Please call 510-995-8936 or email info@thevillageoflove.com for information Confirmed with Thomas on 1/12/24 |
| City of Alameda Warming Shelter | Will rotate between three churches in Alameda. See dates/details | December 15, 2023, to March 15, 2024. | 20 individuals per night | First come, first served For evenings or weekends, call 211 to access resources county-wide. | Walk in, intake begins at 6:00 pm daily | Adults, City of Alameda Residents, one pet per person allowed. • Dec 15-25 Christ Episcopal Church 1700 Santa Clara Avenue, Alameda • Dec 27 to Jan 6: St. Joseph's Catholic Church, 1109 Chestnut Street Alameda • Jan 7 – Feb 18: Christ Episcopal Church 1700 Santa Clara Avenue, Alameda • Feb 19 – March 2: Twin Towers United Methodist, 1411 Oak Street, Alameda • March 3 to March 15: Christ Episcopal Church | First come first serve. Guests must complete, intake process. For evenings or weekends, call 211 to access resources county-wide. Shelter is open nightly from 6pm -7am. Overnight guests receive Dinner at 7:00pm, Breakfast at 6:30am, showers are available on Thursdays from 6pm-8pm for shelter guests only; and Sundays from 12pm-4pm for the public. Limited onsite storage of belongings while showering is provided. Once approved and screened pet is welcome per guest. Space is limited | Please call Ceedral Armstrong, Director of Interim Housing, Episcopal Community Services |

| Program Name | Location | Dates Open | Capacity | Availability Notification | Referral Process | Eligibility | Requirements | Contact |
|--|---|---|---------------|---|--|--|--|---|
| | | | | | | 1700 Santa Clara Avenue, Alameda | | |
| City of Berkeley Winter Relief Services | Berkeley: Scattered site | November 1, 2023-May 31, 2024 | 10-15 slots | n/a | Referrals from street outreach | Adults only 18+ Adult men and women. | Referrals are made through the Berkeley Homeless Response Team. Participants must enroll in coordinated entry while staying in shelter. Shelter is 24/7 during stay. | Please call (510)-225-8035, Josh Jacobs, City of Berkeley for more information |
| City of Berkeley | City of Berkeley in partnership with Dorthy Day House will open Warming Shelters during inclement weather | Call 211 for Berkeley Shelter information | | | | | | |
| City of Fremont Winter Relief Services | Fremont: Scattered Site - Temporary stays at motels with wrap-around services | December 1, 2023- April 30, 2024 | 60 households | Call 510-574-2222 or email homelessness@fremont.gov | For information on how to register for Winter Relief please call. 510-574-2222 | Adults and Families who are residing in Fremont, Newark, or Union City. Must register and follow program guidelines. Families with minor children, older and medically frail adults, and those identified through City outreach and initiatives will be prioritized for the program. | | Please call 510-574-2222 or email homelessness@fremont.gov for more information |
| City of Newark Warming Centers | No Winter Shelter but daytime warming centers | City of Newark has identified locations where people experiencing homelessness can seek warming indoors only during regular daytime business operating hours at the following locations: Newpark Mall 2086 Newpark Mall, Newark 510-931-5049; Silliman Activity & Family Aquatic Center 510-578-4629; 6800 Mowry Ave, Newark; Newark Senior Center: 7401 Enterprise Dr., Newark, CA | | | | | | Please call Newpark Mall at 510-931-5049 or Silliman Activity & Family Aquatic Center at 510-578-4629 for more information |
| First Presbyterian Church of Hayward in Castro Valley | 2490 Grove Way., Castro Valley, CA (510) 634-4750 | Not a Winter Shelter but open 7 days a week | 50 mats | Call first for availability (510) 634-4750 Monday-Friday 10am-4pm | Cohort model Call first for availability (510) 634-4750 M-F 10am-4pm for daytime – Resource Center open for everyone. Winter nightly shelter is for permanent residents only. To be considered must come Tuesdays and Thursdays from 12pm – 3pm for raffle for a permanent registration bed. For non-permanent guests arrive 6:30pm-8pm for raffle for one-night bed Monday – Sunday. | Adults (18+); Guests must be able to care for themselves (i.e. transfer, toilet, eat, get up from the floor, and dress); Pets okay if they are on leash or in a crate. | Please only enter on the Grove Way entrance. Doors open from 10am-4pm for everyone. However, 6:30pm, dinner is served. Check-in ends at 8pm. Bagged breakfast served. Must be off property by 7am. There is the possibility to park and live in your car on site but need prior registration. Showers are Mondays, Wednesday, and Fridays from 10am-4pm. | Please call (510) 634-4750 for more information |
| South Hayward Parish Shelter | South Hayward Parish 27287 Patrick Ave Hayward | Not a Winter Shelter but open 7 days a week | 18 mats | Call first for availability (510) 634-2229 | Cohort Model | Adults (18+); Guests must be able to care for themselves (i.e., transfer, toilet, eat, and dress); No pets. | Doors open 6:30pm, dinner is served. Check-in ends at 8pm. Bagged breakfast & lunch served. Must exit by 7am. | Please call (510) 634-2229 for more information |

| Program Name | Location | Dates Open | Capacity | Availability Notification | Referral Process | Eligibility | Requirements | Contact |
|--|---|--|----------|---|--|--|---|---|
| St. Vincent de Paul Community Center | St. Vincent de Paul 675-23 rd Street Oakland, 94612 between MLK and San Pablo Ave. | Not a Winter Shelter but open 7 days a week 6pm-8am | 70 beds | (510) 638-7600 during the day hours – 8am-4pm | Lineup-up time starts at 5pm; doors open at 6pm. Individuals will be searched for drugs, alcohol, weapons, and marijuana – these are not allowed inside. | Adults and Couples over the of 18 years of age. No children. | Open from 6pm-8am. Doors closes at 9pm with no in-and-out privileges. Walk-in only on a first come-first-served basis. Please call (510) 638-7600 for more information. Community Center is open for showers (come at 9am for registration), meals, laundry, Tuesday-Saturday 9am-12pm; and 12:30pm-2pm (showers must finish at 2pm). Clothing closet from 9am-11am on Tuesdays and Thursdays only for adults. Individuals must follow rules, regulations, and policies. Individuals must be ambulatory – does not require any assistance from staff. Must be free of flu, cold, and submit to a COVID test and test negative prior to entry. Always wear face masks except for when eating, drinking, or sleeping. No pets – including service or emotional support animals. Individuals are allowed only two (2) items that are small to fit under cot that is 8 inches from the floor. Do not allow shopping carts. No blankets, towels, linens, pillows – these items are provided by the shelter. Snacks, Dinner, and breakfast are served. All guests must leave by 8am and cannot stay in front of the shelter. Disclaimer: if a guest has been exited from the shelter in the past, they will not be allowed entry into the shelter. | Please call (510) 638-7600 for more information Call 8am – 4pm |
| For Information on accessing shelters, transitional housing, and other emergency housing in Alameda County, please call 211 (Eden Information and Referral) | | | | | | | | |