



## UTILITY SERVICES RATES AND CHARGES (EFFECTIVE JULY 1, 2008)

### WATER SERVICES

#### WATER RATES

##### Inside City of Hayward

1 to 10 ccf (hundred cubic feet).....	\$2.15 per ccf
11 to 30 ccf .....	\$2.53 per ccf
Over 30 ccf.....	\$3.12 per ccf

##### Outside City of Hayward

1 to 10 ccf .....	\$3.23 per ccf
11 to 30 ccf .....	\$3.80 per ccf
Over 30 ccf.....	\$4.68 per ccf

Note: hundred cubic feet = approximately 748 gallons of water

#### SERVICE CHARGES (Two-Month Billing Period)

Meter Size	Charge Inside City	Charge Outside City
5/8" (Standard)	\$9.00	\$13.50
3/4"	\$12.20	\$18.30
1"	\$18.50	\$27.75
1 1/2"	\$40.60	\$60.90
2"	\$71.40	\$107.10
3"	\$180.20	\$270.30
4"	\$357.00	\$535.50
6"	\$629.80	\$944.70
8"	\$871.80	\$1,307.70
10"	\$1,050.40	\$1,575.60

#### FIRE SERVICE CHARGES (Two Month Billing Period)

Meter Size	Charge Inside City	Charge Outside City
2" and smaller	\$25.00	\$37.50
4"	\$29.00	\$43.50
6"	\$42.00	\$63.00
8"	\$42.00	\$63.00
10"	\$50.00	\$75.00

## CONSTRUCTION METERS FOR TEMPORARY USE

Meter Size	Deposit	Service (per month)	Monthly Use	
			Minimum Use	Minimum Charge
3/4"	\$300	\$6	1,000 cu. ft.	\$19.50
3"	\$1,600	\$62	2,800 cu. ft.	\$57.66
4"	\$2,600	\$97	4,000 cu. ft.	\$86.40
6"	\$4,200	\$194	6,000 cu. ft.	\$135.40
Additional fee for failure to report meter readings				\$60.00

## NEW WATER SERVICE FEES

### Facilities Fees

Residential unit with standard service (5/8" meter) or residential unit with inside sprinkler system required by Fire Department (1" meter) .....\$4,610

Note: Residential unit is each single-family dwelling unit, each one-family dwelling unit in a multiple dwelling structure, or each mobile home lot in a mobile home park.

Non-residential units, each separate irrigation service, or residential units requiring a meter size larger than 5/8" (or 1" meter with required inside sprinkler system), will pay an amount based on the size of each meter serving a water supply system, as follows:

5/8" meter.....	\$4,610
3/4" meter.....	\$6,920
1" meter.....	\$11,530
1 1/2" meter.....	\$23,050
2" meter.....	\$36,880
3" meter.....	\$73,760
4" meter.....	\$115,250
6" meter.....	\$230,500
8" meter.....	\$368,800
10" meter.....	\$530,150
Fire Service (regardless of size) .....	\$4,610

### Installation Fees (For Field Work Performed by City Workforce)

Meter and Service Line	
5/8" x 3/4"	\$2,880
3/4" x 3/4"	\$2,880
3/4" x 1"	\$3,230
1" x 1"	\$3,230
1" x 1 1/2"	\$4,000
1 1/2" x 1 1/2"	\$4,000
1 1/2" x 2"	\$4,300
2" x 2"	\$4,300
Larger than 2"	Actual Costs

Meter Only on Existing Service Line	
5/8"	\$180
3/4"	\$200
1"	\$310
1 1/2"	\$470
2"	\$580
Larger than 2"	Actual Costs

Plus applicable Facilities Fees. See following page for total costs of new water services

## Installation Costs and Facilities Fees for New Water Services

Service Size (Meter and Service Line)	Installation Costs	Facilities Fees (Other than Fire Service)	Total
5/8" x 3/4"	\$2,880	\$4,610	\$7,490
3/4" x 3/4"	\$2,880	\$6,920	\$9,800
3/4" x 1"	\$3,230	\$6,920	\$10,150
1" x 1"	\$3,230	\$11,530	\$14,760
1" x 1 1/2"	\$4,000	\$11,530	\$15,530
1 1/2" x 1 1/2"	\$4,000	\$23,050	\$27,050
1 1/2" x 2"	\$4,300	\$23,050	\$27,350
2" x 2"	\$4,300	\$36,880	\$41,180
3"	Time and materials	\$73,760	Time and materials for installation, plus facilities fees
4"		\$115,250	
6"		\$230,500	
8"		\$368,800	
10"		\$530,150	

## Installation Costs for New Manifold Service

Service Size (Meters and Service Line)	Installation Cost
5/8" x 5/8" meters/1" service	\$3,940
3/4" x 3/4" meters/1" service	\$3,980
1" x 1" meters/1 1/2" service	\$4,050
1" x 1 1/2" meters/2" service	\$4,210
1 1/2" x 1 1/2" meters/2" service	\$4,370
1 1/2" x 2" meters/2" service	\$4,500
2" x 2" meters/2" service	\$4,620
More than 2 meters or larger than 2" service line	Time and Materials

Plus applicable facilities fees.

Note: All meters in new developments shall have remote read capability at an additional cost of \$200 per meter

# WASTEWATER SERVICES

## SEWER SERVICE CHARGES

### Residential Rates (per month)

Standard Residential Living Unit .....	\$23.31 (payable bimonthly at \$46.62)
Economy Rate..... (for bimonthly water consumption of more than 500 but less than 1,100 cubic feet)	\$13.65 (payable bimonthly at \$27.30)
Lifeline Rate .....	\$6.82 (payable bimonthly at \$13.64) (for bimonthly water consumption of 500 cubic feet or less)
Multiple Residential Living Unit .....	\$20.74 (payable bimonthly at \$41.48)
Mobile Home Unit.....	\$16.31 (payable bimonthly at \$32.62)

### Commercial and Industrial Rates

The following are rates per hundred cubic feet of water used for the corresponding User Classification Code (UCC) categories of usage:

	Rate per 100 cu. ft. of water used with separate irrigation meter	Rate per 100 cu. ft. of water used without separate irrigation meter
Meat Products	\$9.06	\$8.15
Slaughterhouse	\$10.29	\$9.26
Dairy Product Processor	\$7.37	\$6.63
Canning and Packing	\$5.08	\$4.57
Grain Mill	\$6.78	\$6.11
Bakery	\$7.99	\$7.19
Fats and Oils	\$4.78	\$4.30
Beverage Bottling	\$4.57	\$4.11
Food Mfg.	\$18.29	\$16.46
Pulp and Paper Mfg.	\$5.90	\$5.31
Inorganic Chemicals	\$8.29	\$7.46
Paint Mfg.	\$13.40	\$12.06
Leather Tanning	\$17.85	\$16.06
Fabricated Metal	\$2.17	\$1.95
Eating Place (w/o grease interceptor)	\$7.99	\$7.19
Eating Place (w/ grease interceptor)	\$6.06	\$5.46
Commercial Laundry	\$4.49	\$4.04
Industrial Laundry	\$7.20	\$6.48
Other Users, including motels, hotels and offices	\$3.73	\$3.36

Note: All non-critical commercial and industrial users will be included in the above classification that most closely represents the wastewater discharge strength and characteristics in comparison with the domestic wastewater definition in the Regulations, as determined by the Director of Public Works. The UCC designation of a particular industry may not necessarily correspond to the Standard Industrial Classification (SIC) assigned for other purposes.

## Unclassified and Critical User Rates

Critical users and those whose discharge does not correspond to any UCC because of variations in wastewater constituents or treatment costs shall pay an amount calculated in accordance with the following formula, where:

$$C = V/M (160 C_V + C_B \times BOD + C_S \times SS)$$

- C = Sewer service charge during period for which billing is calculated
- V = Volume of water consumed in hundred cubic feet (CCF) during period for which the billing is calculated (total of public water service, metered flow, and all private sources, except those meters or services specifically identified for irrigation only)
- BOD = Average Biochemical Oxygen Demand, in milligrams per liter, from user during period for which the billing is calculated
- SS = Average Suspended Solids, in milligrams per liter, from user during period for which the billing is calculated
- C<sub>V</sub> = Treatment cost per CCF of water..... \$1.86186
- C<sub>B</sub> = Treatment cost per pound of BOD ..... \$0.55566
- C<sub>S</sub> = Treatment cost per pound of SS ..... \$0.70878
- M = 160 for users with separate irrigation meter and 178 for users without separate irrigation meter

*The minimum fee for each user shall be that established for one (1) service unit per month*

## SEWER SYSTEM CONNECTION FEES

The following fees must be paid at the time of connection to the public sewer system or prior to an increase in the volume or strength of wastewater discharged to the public sewer system.

Type of Connection	Connection Fee
<b>Residential</b>	
Single-Family, including duplex, triplex, and fourplex, and condominiums (up to and including four units), townhouses, and planned developments (per unit).	\$6,148
Multi-Family Residential (more than 5 dwelling units to a structure, excluding townhouses) and Mobile Home Units (per unit)	\$5,472
<b>Commercial, Industrial, and All Other Connections</b>	
Per gallon per day of discharge	\$17.752
Per pound per year of biochemical oxygen demand	\$9.071
Per pound per year of suspended solids	\$7.271
Minimum Charge	\$6,148

## WASTEWATER DISCHARGE PERMITS AND MONITORING

Permit Type	New Permit	Renewal	Amendment
Categorical	\$1,970	\$1,340	\$510
Non-Significant Categorical	\$1,480	\$1,050	\$450
Non-Categorical	\$1,260	\$910	\$370
Groundwater	\$660	\$400	\$240
Non-Sewered Credit	\$360	\$360	N/A
Special Purpose (One-time)	\$350	N/A	N/A
Compliance Schedule	\$620 per schedule		
Grab Sample	\$170		
Composite Sample	\$530 (w/in-house lab analysis) \$270 + actual lab costs (w/out in-house lab analysis) (plus \$25 sampling equipment fee)		
Violation Follow-up Inspection	\$310		

## WATER POLLUTION SOURCE CONTROL DEVELOPMENT PLAN REVIEW

Industrial	\$150
Commercial	\$80
Residential	\$40

## OTHER FEES AND CHARGES

### WATER SERVICE DEPOSITS

Deposits are based on expected two-month consumption. Contact Revenue Office for information.

### MISCELLANEOUS FEES

Account Establishment .....	\$35
After-Hours Meter Activation.....	\$60
Meter Test (up to 1 ½" meter).....	\$60
Meter Test (2" meter or larger) .....	\$260

### PAYMENT DELINQUENCY CHARGES

Meter Lock.....	\$70
Meter Removal .....	\$70
Resume Water Service.....	\$25
Returned Check.....	\$25
Noticing Fee .....	\$5
Collection Agency Charge .....	30%
Late Charge.....	Contact Collection Officer

Note: If additional repairs/measures are required, additional charges may be assessed.

### FOR MORE INFORMATION

Water and Sewer Service .....	583-4600
Water and Sewer Billing Questions .....	583-4600
Collection Officer .....	583-4620
Water Installation and Facilities Fees/Sewer Connection Fees .....	583-4727
Wastewater Discharge Permits/Industrial Sewer Charges .....	881-7900